

## E-Verify Responses

Below is a list of possible E-Verify returns that you may receive in the application, the E-Verify Issues category, or in your I-9 Management reports.

I-9 Status Name	Description	User Action	Additional Notes
Employment Authorized Auto Close	Employment Authorized, Case AutoClosed will be displayed under Current E-Verify Case Status with case number on Employee Detail page.	No Action Required.	The employee is authorized to work in the United States
Photo Match	Employee supplied a U.S. Passport, U.S. Passport Card, Form I-766, or Form I-551 to complete Section 2.	User should click the Photo Matching button in the E-Verify section and determine if the photos match or not. Then select the corresponding reason and wait for the next E-Verify response.	Employers must retain a copy of all Photo Match documents, per E-Verify's policy.
Unconfirmed Data	Review and update employee data and resubmit.	User should click on Confirm case fields button displayed at bottom of employee details page and this should take user to Check Information and Submit Confirm case details Page . User can review and update the data and then click on Confirm Case Details Button to get the next status from E-Verify.	This response may indicate a data entry mistake was made on the Form I-9.
Scan And Upload	Scan and Upload the front and back of the employee's document.	User should click on Scan and Upload button and this should navigate user to scan and upload documents page. User can upload documents through choose file buttons and continue to get the next E-Verify Status.	This response is typically generated if there was no photo or the photos do not match on a 'Photo Match' response.
Pending Referral	The response is a tentative nonconfirmation (TNC), but that TNC has not yet been referred (or closed with 'No Action')	User should click on pending referral button and continue through the TNC Wizard to complete the process.	The receipt of a TNC does not mean the employee is not authorized to work in the United States.
Queued	The case is being processed by external systems and the user has to wait until a response is received from E-Verify. Typically 24 hours.	No Action Required.	The user should login to I-9 Management at a later time to view the updated response.
Referred	The case has been referred (DHS & SSA) and the employee has to take action. This is usually resolved in 8-10 federal government work days.	No Action Required.	The user should login to I-9 Management at a later time to view the updated response.
Manual Review	The case is being reviewed by DHS.	No Action Required.	The user should login to I-9 Management at a later time to view the updated response.
Final Nonconfirmation (FNC)	The case has received a final nonconfirmation and must be closed with the appropriate reason.	User should close the case with the appropriate response relevant to this situation.	If you close a case due to incorrect data, ensure you complete a new I-9 for that employee.

Resolved Terminated FNC	The employee was terminated by the employer for receiving a final nonconfirmation result.		The user selected the Close Case option of 'We will no longer employ <employee name>'
Resolved Employed FNC	The employee continues to work for the employer after receiving a final nonconfirmation result.		The user selected the Close Case option of 'We will continue to employ <employee name>' and was prompted to provide an additional reason.
Resolved SSA Instructed To Close	The case is being closed because SSA instructed this employer to close the case.		The user selected the Close Case option of 'Neither of options above apply' and selected the drop down option as SSA asked me to rerun this case.
Resolved DHS Instructed To Close	The case is being closed because DHS instructed this employer to close the case.		The user selected the Close Case option of 'Neither of options above apply' and selected the drop down option as DHS asked me to rerun this case.
Resolved Incorrect Data EV30	The case is being closed because the data entered is incorrect.		The user selected the Close Case option of 'Neither of options above apply' and selected the drop down option of information entered was not correct.
Resolved Other	The case received a final nonconfirmation and is being closed with a reason of 'Other'		The user selected the Close Case option of 'Neither of options above apply' and selected the drop down option Other